

# Software 51 & 52 for P741, P742 and P743 End-of-Manufacturing Notice

Excerpt from GE Publication Number: GER-4919

Issued: 20<sup>th</sup> September 2021

Revision Dates:

- 27<sup>th</sup> May 2022 (Excerpt from End-of-Manufacturing Notice GER-4927)
- 12<sup>th</sup> December 2022 (Excerpt from End-of-Manufacturing Notice GER-4938)

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## Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On September 20<sup>th</sup>, 2021, GE Grid Solutions announced the discontinuation of the manufacturing and sale of **Software 51 and 52 for P741, P742, and P743**.

On 27<sup>th</sup> May 2022, the **last order date for Software 51 ONLY for P741, P742, and P743 was extended** to 31<sup>st</sup> March 2023, subject to availability, and **the alternatives were revised for P741, P742, and P743 Software 51 & 52**.

On 12<sup>th</sup> December 2022, the **last order date for P741 Software 51 ONLY was extended** to 31<sup>st</sup> December 2023, subject to availability. In addition, the **last order date for P742 and P743 Software 51 ONLY was extended** to 31<sup>st</sup> December 2024, subject to availability. \*Please note that white livery is only available until 31<sup>st</sup> December 2023.

This notice does not apply to any other model not explicitly listed.

## Last-Time Buy Window

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
<b>P741 Software 51</b>	<b>31<sup>st</sup> December 2023</b>	<b>Software 91</b>
<b>P742, P743 Software 51</b>	<b>31<sup>st</sup> December 2024*</b>	<b>Software 91</b>
<b>P741, P742, P743 Software 52</b>	<b>31<sup>st</sup> December 2022</b>	<b>Software 91</b>

## Support

GE's warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

### **For Additional Information**

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>